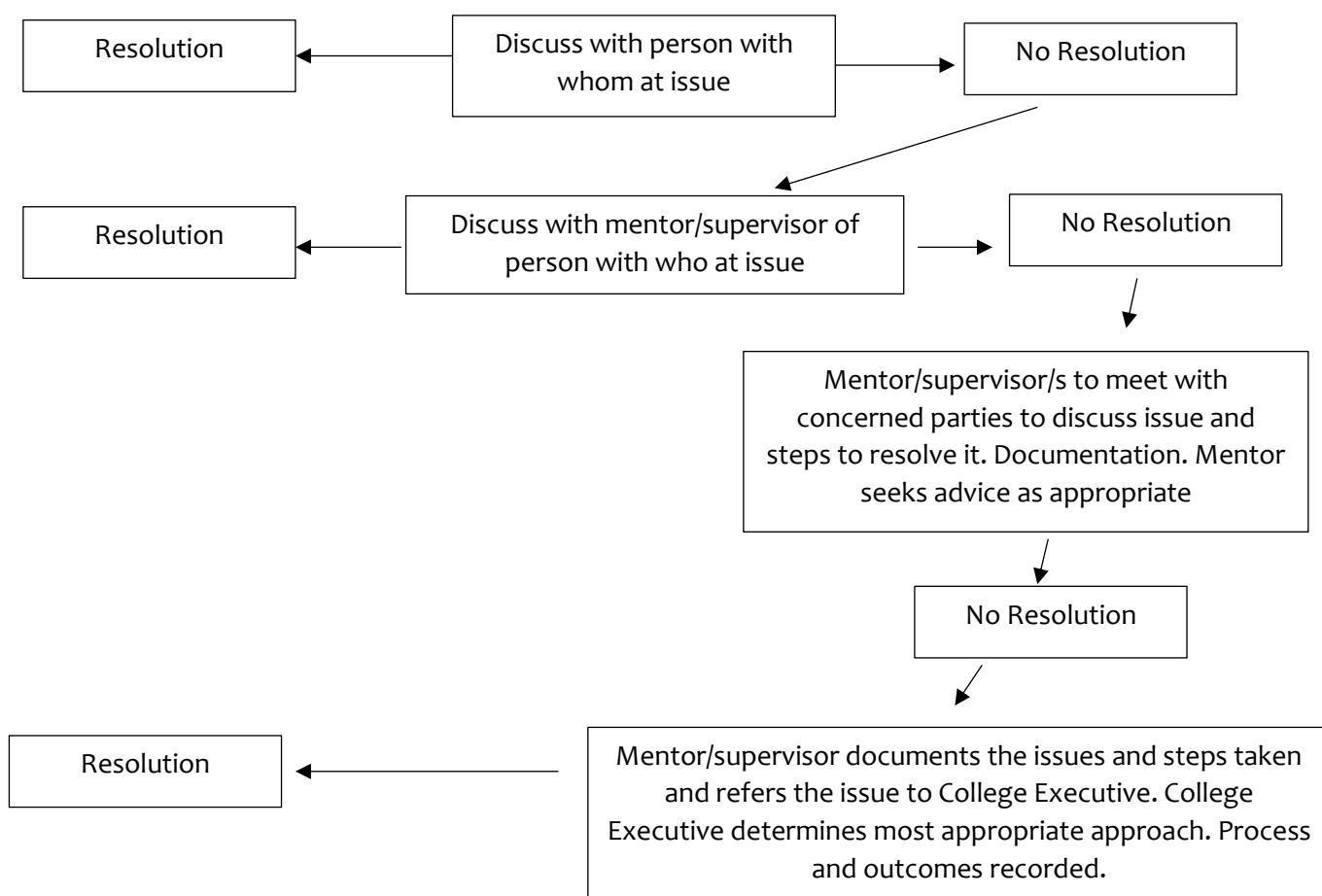


STAFF ISSUE RESOLUTION PROCESS

As staff at Tamar Valley Steiner School we are committed to clear channels of communication and a supportive working environment. We consider it important that concerns are brought directly to the parties involved as first step towards achieving resolution of issues. All issues between staff and the school shall be subject to resolution by this Process. As part of their evaluation of options for action, however, the College Executive may determine that the issues require independent investigation or arbitration.



The focus throughout this process is the safety and well-being of all children and young people.

Mediation can be sought at any step in the resolution process

Community members have the right to seek legal advice at any stage of the resolution process

Confidentiality is maintained as per the Complaints Management Policy and Procedure

This procedure summarises key communication steps as per the 2023 Complaints Management Policy and Procedure which can be viewed on our website.